

Family Support Worker Career Pathway Requirements

New Employee Training Requirements

Courses will be offered web based after a virtual meeting with the Regional Learning Specialist.

☐ Introduction to Community Based Services

DCBS Required Web Based Components:

Must be completed within the first six months of being hired, unless otherwise noted.

Americans with Disabilities Act	https://learn.trc.ky.gov/moodle/course/view.php?id=165
Civil Rights Review	https://learn.trc.ky.gov/moodle/course/view.php?id=77
Continuous Quality Improvement (CQI) Overview	https://learn.trc.ky.gov/moodle/course/view.php?id=520
Domestic Violence: Basic	https://learn.trc.ky.gov/moodle/course/view.php?id=167
Domestic Violence: Biennial Cont. Ed	https://learn.trc.ky.gov/moodle/course/view.php?id=168
Elder Abuse: Initial	https://learn.trc.ky.gov/moodle/course/view.php?id=237
Elder Abuse: Continuing Education	https://learn.trc.ky.gov/moodle/course/view.php?id=238
Equal Employment Opportunity	https://learn.trc.ky.gov/moodle/course/view.php?id=171
Family Support: Fraud Framework	https://learn.trc.ky.gov/moodle/course/view.php?id=912
Human Trafficking 101: An Overview	https://learn.trc.ky.gov/moodle/course/view.php?id=738
Kinship Care: Navigator Overview	https://learn.trc.ky.gov/moodle/course/view.php?id=364
kynect Benefits Self-Service Portal	https://learn.trc.ky.gov/moodle/enrol/index.php?id=833
Practicing Self-Care	https://learn.trc.ky.gov/moodle/course/view.php?id=617
Preventing Disease Transmission	https://learn.trc.ky.gov/moodle/course/view.php?id=177
Providing Language Access to Limited English Proficient Persons	https://learn.trc.ky.gov/moodle/course/view.php?id=179
Random Moment Sampling	https://learn.trc.ky.gov/moodle/course/view.php?id=180

	Responding to the Impact of Implicit Bias	https://learn.trc.ky.gov/moodle/course/view.php?id=468
	Technology and Tools	https://learn.trc.ky.gov/moodle/course/view.php?id=832
	Understanding Cultural Differences & Implicit Bias	https://learn.trc.ky.gov/moodle/course/view.php?id=145
	Understanding Poverty and Barriers to Self Sufficiency	https://learn.trc.ky.gov/moodle/course/view.php?id=673
	Using Narcan Nasal Spray for Opioid Overdose Emergencies	https://learn.trc.ky.gov/moodle/course/view.php?id=344

New Family Support Workers must attend the following events trainings in this order:

Introduction to Family Support Policy and Systems Training

SNAP and CCAP Basic Series*

- ☐ SNAP and CCAP Basic: Part I
- ☐ SNAP and CCAP Basic: Part II
- ☐ SNAP and CCAP Basic: Part III

When the worker is competent in SNAP and CCAP

Medicaid Basic Series*

- ☐ Medicaid Basic: Part I
- ☐ Medicaid Basic: Part II
- ☐ Medicaid Basic: Part III

Advanced Program Trainings

Available after completion of both **SNAP and CCAP Basic Series** and **Medicaid Basic Series**

- ☐ **Medicaid: Vendor Payment** (only if working Vendor Payment) *
- ☐ **KTAP: Series** (only if hired in a Case Management position) *
 - ☐ KTAP for Worker Portal: Part I *
 - ☐ KTAP for Worker Portal: Part II
 - ☐ Kentucky Works Program *

***Prerequisites are necessary for this course. They will be sent automatically via DCBS TRIS.**